



YOUR LIFE
YOUR CARE
YOUR PEOPLE

Empowering Self-Directed Care in Oregon



Nobody knows better than each participant and their family what kind of care is best for them.

In self-direction participants or their representatives serve as the **Employer of Record (EoR)** and decide who to hire as their **Personal Support Worker (PSW)**, when they work, and how they provide care. This can be a powerful option for people wanting more control over their life, or for people whose needs may not be met by traditional agency-based services.

As a Case Manager, you can help support their journey by understanding Oregon's self-direction options and what is involved in the process. PPL provides participants and their representatives with training, payroll and scheduling support.

Together, we put people in control, backed by a team they can count on!

Who is PPL?

PPL is the Fiscal Management Agency Services (FMAS) partner for participants in Oregon FMAS. We provide individualized support to each participant during the enrollment and onboarding process and have a variety of communication options for Case Managers.

Participants are paired with an Enrollment Specialist to ensure they successfully enroll and manage changes to their services and PSW status. We have a reliable, secure and user-friendly web-based system that ensures you have access to the information you need when you need it.

Our Customer Service agents can help you with questions about Oregon's self-directed service option and the enrollment process, and our dedicated email address for Case Managers helps you get the answers you need!

We help participants...

- ✓ At the beginning of their self-direction journey
- ✓ Enroll and learn program requirements
- ✓ Hire, train, and support PSW
- ✓ Pay PSW
- ✓ Withhold and pay employment taxes
- ✓ Learn how to be a great employer

Contact us here to learn more about Self-Direction!

- 📞 1-866-537-8386
- ✉ learn@pplfirst.com
- 🌐 pplfirst.com



Supporting the Employer of Record EES Supports



If you support a person with an Intellectual or Developmental Disability (I/DD) who receives Oregon FMAS support, they may benefit from Employer Enhanced Services (EES).

We offer 3 levels of support to participants:

- **1:1 Orientation**
- **Individualized support**
- **Self-service library of resources**

These services are designed to augment the support you provide as a Case Manager to people on their self-direction journey.

Eligibility

- ✓ **Must be enrolled in FMAS program**
- ! **Cannot be enrolled in ERC and EES**

With Employer Enhanced Services (EES), we help participants with...

- Job descriptions
- Using **Carina** - Oregon's Personal Support Worker (PSW) recruiting app
- Finding & Recruiting PSWs
- Interviewing & Selecting PSWs
- Conducting reference checks
- Creating and maintaining a schedule that meets their needs
- What to do if their PSW doesn't come to work on time
- The importance of document services provided to you

If you support an existing Oregon FMAS participant with I/DD who may benefit from EES, you can submit a referral [here](#).



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**For information about EES,
contact us here:**

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